

# 5164 - Italian - Paid International Customer Service a the B2C department in Seville, Spain

Location: Sevilla, Spain

Languages: Spanish (Intermediate) Italian

Fields: Business

Extra benefits: Salary of 400-500 €.

### Description:

Our collaborator is a company with more than 120 years of experience in medical supplies, products, and services for Health. They work with either individual, business or organizations providing almost any kind of solutions, manufacturing, and development of the most complex healthcare projects.

They are a big size company, with around 100 full-time employees and unique career opportunities. This is a great opportunity for qualified students who would like to make an internship abroad and/or begin a career abroad. They need a person who wants to grow and develop in their International Marketing department.

### Tasks

- Customer service B2C area in the Italian area
- Product guidance service, advice on web purchases, guidance on order status
- Incident handling
- Contact with logistics companies, incident management with French companies
- Attention through chat, mail, and telephone

## Requirements

Italian to a native standard Intermediate Spanish, at least B2 Proactive

Communication skiils Minimum 3 months

Schedule FULL TIME: Monday to Friday, 39 hours/week. Monday to Thursday 8AM-4PM. Friday 8AM-3PM

#### Renefits

Being part of an international team, unique career opportunity 400€-600€ gross/month, depending on the candidate.

Social security coverage

The possibility of being hired after the internship

## Location

Sevilla



# 5033 - Italian - Customer Management in Sabadell, Spain

Location: Sabadell, Spain

Languages: Italian

Fields: Communication / Journalism, Translator, Business, Digital marketing

Extra benefits: Salary of 200-300 €.

## Description:

Our collaborator is high growth e-commerce company specialized in the decoration market. With an international orientation, the company is present through its sites in 45 different countries.

An international young team of 30 people works in an open environment where the different departments of the company take care of designing and developing websites and creating and manufacturing wall stickers under a high-quality standard.

This important International brand is well known for its capacity of offering personalized products from their headquarters near Barcelona to worldwide customers.

The marketing and customer assistance department plays a central role in the company.

You could become a Marketing country Manager for your native country learning and obtaining experience related to marketing online tasks, using Search Engine Optimization Techniques, Link Building, Data analysis, Social media marketing amongst others.

#### Main Tasks:

- Digital Marketing tasks to breach into foreign markets with the following tools and strategies: SEO on Page and SEO off page
- Social Media Management
- Customer Service
- Market Research and Data Analysis

Language Skills:

- Italian as a native standard
- Fluent English or Spanish

Requirements

- Higher Education Undergraduate/ Postgraduate
- Desirable Attributes: Highly Motivated, International Ambitions, Any previous SEO/Marketing in E-commerce experience is a plus Education:

Sales, business, marketing, administration, advertising, communication

Benefits:

225€ / month