



JULIET PREMPEH

Date of birth: Nationality: | Gender (+39) |

Skype: |

About me: A young industrious lady experienced in health communication and economic relations equipped with skills and creativity seeks to be exposed to a competitive environment to enhance and exhibit her abilities as well as contribute her quota to the benefit of the organization and society.

● WORK EXPERIENCE

02/01/2018 – CURRENT – KUMASI, Ghana

CONTRACT UNIVERSITY RESEARCH ASSISTANT (RESETTLEMENT PLANNING; HEALTH AND VULNERABILITIES) - OFFICE OF HEAD OF DEPARTMENT, DEVELOPMENT OF PLANNING (KNUST),

- Conducting literature reviews on research problem
- Collect, evaluate and analyze data on research under study by department.
- Prepare research progress reports
- Review and edit data to ensure completeness and accuracy of research information.

15/06/2018 – 15/10/2018 – Delaware, United States

MARKETING OFFICER - WYNDHAM DESTINATIONS

- Addressing customers complaints and requests on their vacation enquiries
- Computing client information and issuance of badges for their vacation and property accessibility

01/09/2016 – 31/07/2017 – Accra, Ghana

CUSTOMER EXPERIENCE REPRESENTATIVE - VODAFONE GHANA LIMITED

- Handled inbound calls, clarifying and fulfilling customers' requests.
- Resolved customers complaints and challenges on a first-time-fixed base.
- Provided accurate information and generating opportunity to cross-sell and up-sell institutional products to customers to suit their needs.

15/07/2014 – 10/07/2015 – Cape Coast, Ghana

UNIVERSITY TEACHING ASSISTANT - UNIVERSITY OF CAPE COAST, DEPARTMENT OF POPULATION AND HEALTH

Assisted in research work and in lecturing tutorials, marking and compiling students' assessments and performing administrative work. Assisted and supervise undergraduate students research projects. Grading papers and exams and leading review and feedback sessions for the students.

● EDUCATION AND TRAINING

07/10/2017 – 21/10/2020 – Piazza Cesare Battisti, Macerata, Italy
MASTERS DEGREE - University of Macerata

www.unimc.it

01/08/2010 – 27/05/2014 – CAPE COAST, Cape Coast, Ghana
BACHELOR OF ARTS DEGREE - UNIVERSITY OF CAPE COAST

www.ucc.ed.gh

01/02/2016 – 31/05/2016 – GREENHILL, ACCRA, Ghana
PROJECT MANAGEMENT PROFESSIONAL CERTIFICATE - GHANA INSTITUTE OF MANAGEMENT AND PUBLIC ADMINISTRATION (GIMPA)

www.gimpa.edu.gh

● LANGUAGE SKILLS

Mother tongue(s): ASANTE-TWI

Other language(s):

| | UNDERSTANDING | | SPEAKING | | WRITING |
|---------|---------------|---------|-------------------|--------------------|---------|
| | Listening | Reading | Spoken production | Spoken interaction | |
| ENGLISH | C2 | C2 | C2 | C2 | C2 |
| FRENCH | A2 | A2 | A2 | A2 | A2 |

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Microsoft Office | Microsoft Excel | Microsoft Word | Microsoft Powerpoint | Outlook

KEY COMPETENCE

Good listener and communicator | Team-work oriented | Critical thinking | Organizational and planning skills | Research and analytical skills | Strategic Planning | Presenting | Decision-making | Creativity | Detail-Oriented | Excellent writing and verbal communication skills | Conflict resolution

SOCIAL MEDIA HANDLES

Google Docs | Internet user | Google Drive | Zoom | Skype | LinkedIn | Gmail

ATTITUDE TO DUTY

Motivated | Responsibility | Reliability

● CONFERENCES AND SEMINARS

11/03/2019 – 13/03/2019 – ITALY

SEMINAR: Europe and China along the silk road

This Seminar was basically on doing business between Europe and China and the determining factors corresponding to the sharp decline of the Italian fashion hub industries and the coming together of the emerging powers, regions and a changing Global Order with respect to the BRICS notwithstanding the way forward for partnership and the resurrection of the industrial hubs outside the comfort zones of Italy.

16/09/2019 – 20/09/2019 – New York, United States of America

The future we want United Nations Model Conference

A 200 selected youth participant model Conference exclusive on the discussion of the Sustainable development goals and attainment by 2030. All seven specific SDG themes were discussed by groups through presentations and I was a lead part of the poverty reduction group; the first goal of the SDGs. Deliberating on the impacts and challenges, opportunities and way forward for the future ahead

fwwmun-nyc.org

● PROJECTS

01/02/2020 – 01/09/2020

Assessment and evaluation of institutional (the U.N, World Bank and IMF) strategies on poverty reduction strategies in Sub-Saharan Africa. The case of Ghana

This project assessed and evaluated extensively the various poverty reduction strategies that has been under practiced in Ghana from the Structural Adjustment Program period to the current Free Senior High School program. Data reports that have been collated over the years on efforts and results, successes and failures, impacts and opportunities were dived into.

01/12/2013 – 01/05/2014

Malaria prevention, treatment and management in children under-5 at the Yamoransa constituency in the Central region of Ghana

yalealumniservicecorps.org

This was a qualitative survey research with regards to the high mortality rates of children under-5 at the Yamoransa community in the Central region of Ghana that gathered data on the causes, preventive measures of parents and the management malaria among their delicate, fragile and unexpressive children before their fifth birth day.

This project got awareness from government and some international organizations like the Yale Alumni Service which my department of population and Health at the University of Cape operated with toward a mass distribution and education on mosquito net usage in the constituency which led to the reduction of under-5 mortality in the constituency.

● MANAGEMENT AND LEADERSHIP SKILLS

Public Relations Officer (PRO), Population and Health Department, University of Cape Coast (2012/2013)

- Served as mouthpiece and spokesperson for the Department Association.
- Liaison between department and international organizations
- Mobilized members of the association for hall-to-hall education on population and health issues such as Depression, STI (Sexually Transmitted Infections), malaria etc.

● VOLUNTEERING

01/01/2011 – CURRENT

PLANNED PARENTHOOD ASSOCIATION OF GHANA, CAPE COAST

CAPE COAST

- Advocating adolescents sensitivity awareness and friendly health service in especially rural communities in Cape Coast and Kumasi among young people and health workers
- Weekly school education program on health related issues and challenges like teenage pregnancy, abortion and sexually transmitted infections (STIs)
- Community artisanal skills development programs with Assembly membership of the Oforikrom constituency in Ghana

www.ppag-gh.org

● RECOMMENDATIONS

PROFESSOR ELISABETTA CROCI ANGELINI – DIRECTOR, DEPARTMENT OF POLITICAL SCIENCES, COMMUNICATION AND INTERNATIONAL RELATIONS, UNIMC –

Contact for any detail enquiry

SHEILA STAMNAS – RETAIL OPERATIONS MANAGER, WYNDHAM DESTINATIONS RESORT QUEST –

Contact for detail information

PROFESSOR MICHAEL POKU BOANSI – HEAD OF DEPARTMENT, DEVELOPMENT PLANNING, KNUST –

Contact for further enquiry

PROFESSOR EUGENE KOFUOR MAAFO DARTEH – SENIOR LECTURER, POPULATION AND HEALTH DEPARTMENT, UCC –
contact for any enquiry